

Privacy Policy

Protecting your privacy is important to Baker Smith Management.

We recognise that your personal information is important to you and share your concerns about how information is collected, used and shared. We are committed to safeguarding your personal information and will always handle your personal information carefully and securely.

In accordance with the Privacy Act 1988 (as amended by the Privacy Amendment (Private Sector Act 2000)) we comply fully with the Australian National Privacy Principles.

COLLECTION

Whenever we collect personal information from you, whether online or in hard copy form, we will make every reasonable attempt to inform you of why we are collecting your information, to whom we will disclose that information and the purposes for which we intend to use that information. Baker Smith Management will not use your information for purposes unrelated to the services we provide unless we first obtain your consent.

Why we collect information

We collect information for a number of reasons including:

- To complete transactions with you or on your behalf.
- To deliver products to you.
- To provide you with timely and relevant information.
- To better understand your requirements and preferences.
- To provide offers that are of interest or benefit to you.

How we collect this information

The personal information that we collect is supplied by you when you purchase a product, enter a competition, subscribe to our newsletter, join our mailing list or make an enquiry.

What information we collect

Payment Transactions

We collect information in order to process merchandise purchases, Whitten Dinner bookings and Play in the Game donations. This information may include: customer name, address, delivery address, phone number and other contact details (fax, email etc), merchandise information (purchases, orders etc), and method of payment including credit or debit card number and expiry date.

Newsletter Subscription & Mailing Lists

When you subscribe to our newsletter or join our mailing list Baker Smith Management uses the details provided to inform you of events and activities organised as part of the Ray White EJ Whitten Legends Game and to notify you when new products become available. You can unsubscribe from the newsletter and mailing list at any time. Your details will be removed from our system.

Play in the Game

The information you provide in relation to your application will be used to determine your eligibility and to provide you with a uniform. It may include: name, address, contact details, club membership details, age, gender, sizing requirements and football experience.

DISCLOSURE

Baker Smith Management will not rent, sell or trade your personal information to others without your consent. On occasion however, it will be necessary for us to disclose your personal information to third parties. For example, when you purchase something online and use a credit card, we will need to disclose your personal information to third parties in order to receive payment and deliver your purchase. However, the disclosure will only be made where it is necessary to fulfill your order. Apart from that we do not disclose personal information to any organisation or person unless you have authorised us to do so.

COOKIES

The Ray White EJ Whitten Legends Game website may use session or persistent cookies. A cookie is a small data file that may be placed on the computer of a web user (usually in the browser software folder) the first time a computer visits a web site which operates cookies. Session cookies are short-lived, are used only during a browsing session, and expire when you quit your browser. Persistent cookies are stored on your computer, contain an expiration date, and may be used to retrieve previous search results upon return to the issuing website. Cookies are necessary to facilitate online transactions and ensure security. If you do not wish to receive any cookies you may set your browser to refuse cookies. This may mean you will not be able to take full advantage of our website. We do not use cookies to keep personal profiles of web site use.

DATA QUALITY & SECURITY

Baker Smith Management is committed to making sure that the information we collect is accurate, complete and up-to-date. All of your personal details are held in a secure environment. Personal information is destroyed securely when no longer required by us. Information stored within our computer systems can only be accessed by those entrusted with authority and computer network password sanctions. We do not store your credit card details.

ACCESS

If you believe that we have not dealt with your personal information in a manner that complies with the Privacy Act you should contact us to discuss how we may better deal with it. Similarly, if you wish to access personal information that we hold about you, you may make a request in writing.

All correspondence should be directed to:

Baker Smith Management
566 St. Kilda Road
Melbourne 3004

FURTHER INFORMATION

From time to time and in line with customer expectations and legislative changes, our privacy policy and procedures will be reviewed and if appropriate updated. Any updates will be published on the website, www.ejwhittenlegendsgame.com.au.

Further information regarding the National Privacy Principles can be found on the Federal Privacy Commissioner's website at www.privacy.gov.au.